

### E-Solutions :

Tetrasoft follows an iterative model for its e-business application development process. Tetrasoft's e-Solutions offering to enterprises is focused on partnering with its customers to help them define, plan and deploy appropriate IT systems to navigate the transformational path.

### Legacy Management Solutions :

Tetrasoft's Legacy Management service is geared precisely to address this omnipresent challenge facing client organizations today. We not only take full ownership and responsibility for the development, enhancement, maintenance and support of legacy applications in the enterprise, but also add value by improving the efficiency, reliability and response rates of such systems. With strong functional area expertise, Tetrasoft is fully geared to address the legacy management needs of enterprise customers.

### Business Intelligence (BI) and Enterprise Performance Management (EPM):

Smart enterprises use information to deliver superior business results and to gain a strategic edge over competition.

Tetrasoft's BI practice distills information from projects executed, identifies technology trends and sets direction, refines methodologies and processes for data warehouse development and shares best practices.

Tetrasoft's Business Intelligence (BI) and Enterprise Performance Management practice works closely with its clients to collate multi-source data and build customized, user-centric decision enabling solutions. We focus on bringing our expertise to offer a broader set of options to our customers in the areas of data acquisition, data modeling & management, online analytical processing, statistical analysis, forecasting that help transform information into timely, fact based and actionable knowledge that positively impact business strategies, tactics and operations.

Tetrasoft's team has rich experience in wide range of technology skills such as Informatica, Data Stage, Business Objects, Cognos, Oracle Business

Intelligence Suite Enterprise Edition (OBIEE platform) including the Essbase studio services.

Tetrasoft's Business Intelligence and Analytics practice team can enable enterprises by providing end-to-end services. Our BI engagements cover:

- ❖ Business Intelligence Strategy
- ❖ Data Warehouse/Mart requirements gathering, design and consolidation
- ❖ Data Integration (from multiple systems and sources for unified view)
- ❖ Develop Customer Analytics and enterprise performance management applications.
- ❖ Executive Dashboards
- ❖ Data stewardship and governance

### Why Tetrasoft?

- ❖ Domain Expertise in various sectors
- ❖ Ability to ramp up the trained and highly qualified resources at Offshore, Off-site, and onsite
- ❖ 24 X 7 work cycles shortening the elapsed time of the project with an onsite - offshore model
- ❖ Certified Quality processes in place
- ❖ Dedicated lines with encryption capability to keep clients' intellectual property and data confidential and secure
- ❖ Multiple sites to ensure Business Continuity in case of Disasters
- ❖ Negligible attrition



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**Tetrasoft Inc.**  
Engineering Professionals



## Tetrasoft Inc.

is a Software Solutions Company delivering both product and services based solutions to clients in the Health Care Payer industry.

Cradled in St. Louis, the gateway to the west, Tetrasoft has been focusing on working collaboratively with its clients by providing high quality, contemporary and cost effective Software Development, IT consulting, and Business consulting services since it's inception in 1995.

## Mission & Values



Process drives Quality at Tetrasoft. An organization's policy is what it does rather than what it says - our policy is to manage our company based on metrics, not based on perception. This is reflected in all of our practices pertaining to measuring the quality of our products/services, measuring our client satisfaction or measuring our adherence to process.

We believe that "how we do things" rather than "what we do" is what makes us stand apart from the rest. That is why our motto is "do it right the first time, every single time".

## Our Four Foundation Principles

### People :

People in organizations must have the skills, imagination, desire and opportunities to find new and better ways of working to satisfy themselves and their customers today and tomorrow.

### Services :

Organizational services must be integrated to meet current and future needs.

### Systems :

Service delivery mechanisms must be coordinated, innovative and flexible to ensure timely responsiveness.

### Costs :

Costs must be rationalized and controlled within accepted/established standards and projected budgets.

## What We Offer

HEALTH CARE	TRANSPORTATION	FINANCE	BANKING	Maintenance	Reengineering	Migration	Production support
				Development	eCommerce	Web Portal	ERP
				EAI	Data Warehouse	BI	CRM
				SOFTWARE PRODUCT DEVELOPMENT			

## ANSI-5010 & ICD-10 Initiatives :

Tetrasoft Inc and Arkansas BCBS are jointly developing ANSI 4010-5010 conversion & ICD-10 Neutralizer products that help the client efficiently perform the following:

- ❖ Enable health plans to comply with the new regulations regarding ANSI 5010 and ICD-10
- ❖ Manage the ANSI-4010 to ANSI-5010 to enable health plans to work in a single EDI claims system
- ❖ Facilitate smooth transition and migration from ANSI-4010 to ANSI-5010
- ❖ Neutralize ICD-10 data to help health plans perform their best
- ❖ Minimize financial & business risks to health plans resulting from ICD-10 compliance
- ❖ Effective handling of ICD-9/ICD-10 based Inter Plan Claims among BCBS Plans
- ❖ Enable Health plans to re-define, re-calibrate & re-validate all business relationship in the ICD - 10 structure
- ❖ Independent Gartner group research approves ICD-10 Neutralizer strategy as the best

## Domain Expertise :

Our focus on a few key domains has given us the ability to build skills in each of these domains. Our skills encompass the entire gamut from design, development and integration of applications to operating key processes.

## Development :

In-depth domain knowledge, superior design skills, faster development methodologies, stringent testing and quality standards have nurtured Tetrasoft's development service offering.

## Re-Engineering :

Existing legacy software systems need to evolve into state-of-the-art IT solutions that cater to expanding business needs, while preserving established business rules and practices coded in the old system. The benefits for companies are two-fold: they can leverage their investments in the legacy, as well as move out of proprietary and outdated technologies. Doing this manually is laborious, error-prone and entails detailed testing. But Tetrasoft's extensive experience and R&D strengths provide tool-based processes to achieve relatively painless reengineering of applications and help organizations reach their objectives efficiently and effectively.

## Maintenance and Production Support :

Tetrasoft offers comprehensive Maintenance and Enhancement services to its clients covering:

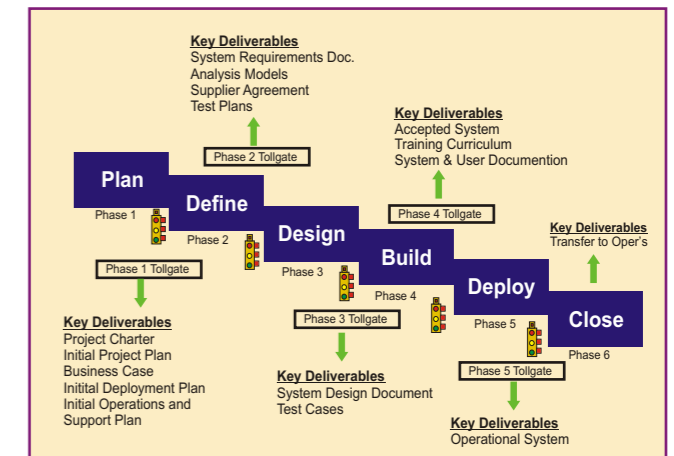
- ❖ Corrective Maintenance
- ❖ Adaptive Maintenance
- ❖ Enhancements
- ❖ Improvement Maintenance

## Deployment & Support :

Tetrasoft's partnership with software companies extends right up to deployment and support.

## Implementation services covered :

- ❖ Implementation planning
- ❖ System installation
- ❖ Conversion / Implementation
- ❖ Parallel run
- ❖ Training
- ❖ Live cut-over & handholding support
- ❖ Documentation



## Consulting:

Tetrasoft offers consulting services aimed at helping clients identify opportunities to maximize revenues and streamline operations. Working closely with Tetrasoft Business Consulting Services, clients took a deeper look at their business processes, their technological infrastructure and their corporate culture and made some far-reaching changes.

We offer consulting services in the following areas:

<b>Middleware/Server</b> MSMQ, MQ Series, Corba MS Exchange, IIS, TOMCAT, TIBCO, MERCATOR, GENTRAN	<b>Database</b> INSDA, Db2, ADABAS, ORACLE, SYBASE, Teradata	<b>Operating System</b> OS 390, VAX VMS, AIX, HP UX, Sun Solaris, Linux, As400, Windows 9x/XP/ME/2K Series.
<b>Application Server</b> Web Logic, Web Sphere, Oracle 9i, AS	<b>Development</b> Microsoft - Visual Studio, .Net, ASP, VC++, V.B. 6.0 IBM-Cobol, Assembler, CICS, IMS DC, MQ Workflow, Other-PLI, JZEE, JAVA, JSP, EJB, ECLIPSE, WSAD, Struts, XML, PL SQL, C, Power Builder	<b>ERP&amp;CRM</b> SAP, PEOPLE SOFT, ORACLE 11i, Siebel
<b>Hardware</b> IBM, Sun, Sparc, HP, NCR	<b>Design Tools</b> Rational Rose, UML	
<b>Other Technologies</b> Cold Fusion, Eokc, Informatica, Business Object, Data Stage, Crystal Reports, Cognos Tools, Citrix, PVCS, Change Man Endeavour		

## Solutions :

As a service provider, Tetrasoft's solution portfolio ranges from the most demanding business /technology requirements of e-business to the challenging Application Management in the legacy environment.

